

What's Up Doc?

Autumn 2009 Newsletter



Congratulations!

Many congratulations go out to Dr McFadden and her family on the birth of Maeve on 25th September, weighing 7lb 4oz. Mother and baby are both doing well.

Hot Tip

Want to automatically receive this newsletter electronically? Log on to www.bowlinghallmedicalpractice.co.uk to find out how.

Welcome

We welcome Dr's Gujral (M), Khan (M) Amin (F) & Nishiyama (F) who have joined the practice from August. They are all fully qualified doctors and may at times be videoing their consultations with your permission.

Protect Yourself

If swine flu is not enough to contend with this year, our annual 'regular' flu vaccination program starts this October.

If you will be 65 or over by 31st March 2010 or have a qualifying chronic disease, then book in to one of our dedicated clinics at the surgery:

Flu Clinic Dates – BOOK NOW!

At Bowling Hall Medical Practice

Fri 9th Oct – 8am-1pm

Sat 17th Oct – 9am-11am

At Tyersal Pharmacy

Thu 15th Oct 9.30-12.30.

Racing Stripes.

Many thanks to all who donated to our doctors, staff and family members who completed the *Race For Life* this summer at Lister Park. A massive £851.66 was raised for cancer charities.

Who works when?

The table below shows who is usually available for appointments in the week. Please note that these may change at short notice and do not reflect other work our doctors do during the week.

	Mon		Tue		Wed		Thu		Fri	
	Am	Pm	Am	Pm	Am	Pm	Am	Pm	Am	Pm
<u>Dr Dewhurst</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>					
<u>Dr Nix</u>	<u>Yes</u>	<u>Yes</u>			<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>		
<u>Dr Caris</u>	<u>Yes</u>	<u>Yes</u>			<u>Yes</u>	<u>Yes</u>			<u>Yes</u>	<u>Yes</u>
<u>Dr Amin</u>			<u>Yes</u>	<u>Yes</u>					<u>Yes</u>	<u>Yes</u>
<u>Dr Ninan</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>				<u>Yes</u>	<u>Yes</u>
<u>Judith</u>	<u>Yes</u>	<u>Yes</u>			<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>		

The ‘Interweb’

Want to know how to request your repeat medications on line? Want to subscribe to this newsletter via email? Ever wondered what our practice statement was? Then go to www.bowlinghallmedicalpractice.co.uk to find all this and more!

Up to Date

The practice of medicine is forever changing. You may not know but all doctors and nurses have to maintain their level knowledge by attending courses, learning about new treatments and guidelines and attending training sessions. Please note therefore, that every third Wednesday afternoon of the month, the practice will be closed for training. Urgent medical needs will be dealt with by ringing our usual number and following the instructions. Reception services will also be unavailable for 2 hours over lunchtime every 2nd Wednesday of the month.

Jump the Q?

Booking in for your appointment and don't want to queue at the desk? Then why not use our touchscreen located in reception near the lift? Within 30seconds you could be booked in and sat down. Give it a try!

Did Not Attend

165 people did not attend their appointments in August. This equates to more than **40 hours** of wasted appointments! Please let us know if you are unable to make your appointment so that someone else can have it.

950

Q: What's this number?

A: The number of doctor and nurse appointments offered in an average week.

Teenage Health

Live with a teenager? It's not just teens that can get advice and support from our drop in clinic every Thursday 14.30-16.30. Come in and meet the team – no appointment necessary!

We need your help

Are you interested in how *your* surgery works? Can you see things from other peoples' perspectives? Do you have ideas that could benefit your community? If the answer is 'yes' to these 3 questions, why not join our patient participation group? We're looking for patients to meet with us to share their ideas. Ask at reception for more details.

